

From: Steve Evans
To: Microsoft ATR
Date: 11/17/01 6:09am
Subject: no sir, i dont like it

The views that you will promote with the signing of this agreement will hurt everyone's interested, and will hurt foreign economies like the one that I am in, Australia. We lived through the monopoly of Microsoft for far too long. Not only cant we sell solutions to our clients that can run on alternate operating systems on the users desktop, we are shunned and forced to move and support Microsoft products. They do not innovate any part of their products, and just force customers and myself to buy and use their products. I don't like it. It has hurt the business that I work for's bottom line when we have to re-install a Microsoft product on a server or workstation because the product was faulty and the customer did not want to move to an alternate platform.

No sir, I don't like it.

Please do not continue with the current approach with Microsoft. I do not know where I will be in 1 years time if they keep forcing me to support their products that eventually eat up my business? bottom line through endless support and paying for Microsoft to fix their bugs (ie when I call their help line and don't receive my \$320AU back because it is a bug that isn't going to be fixed until I purchase the next version of their operating system).

Regards,
Steve

"triumph of hope over history" - Connecticut Attorney General Richard Blumenthal describing the Microsoft/DOJ settlement proposal.